

Photography FAQ:

- How do I login?
 - Username: campforall
 - Password: campforall
- Can I delete pictures from memory cards and computers after each session?
 - Nah. Please keep all pictures on computers and memory cards. Sarah will clear them at the end of each camp.
- Why do I have to put photos into folders for each activity session?
 - THAT'S A GREAT QUESTION! We do this for a number of reasons...
 - If you run out of time to print pictures, this makes your life easier when you have to go back on your off time and print pictures for your cabin
 - Someone will always lose a picture and want their reprinted. When they are in folders it's easiest for us to track lost pictures down
 - Directors will most likely want pictures from certain cabins at some point during their visit. Folders make it a breeze for the Lead to track those cabin pictures down!
- My keyboard and/or mouse stopped working and it's annoying. What do I do?
 - There is a 98% chance it's the batteries. Replace the AA batteries and turn the device back on.
 - Double check that the colored tape on the back of the mouse, keyboard, and desktop match
 - If the device(s) still don't work fill out a repair sheet for it, making sure to specify which computer by color
- Photos keep printing huge, how do I fix this?
 - Check the print picture preferences. Make sure that the photo size is set to 4x6
 - Check Landscape vs. Portrait print picture settings
- This picture looks funky, like it is dripping ink. Whyyyy?
 - Yeah, this happens a lot. Make sure that the photo paper in the printer is set so the glossiest side of the paper is facing up
 - Double check the photo print setting on the computer. The paper type needs to be set to 'photo paper fine'

- The picture is printing diagonal. SOS.
 - This happens where there is too much paper in the printer. Take about half of the stack out and try again
- I keep getting locked out of the lab, how do I unlock this door?!
 - Underneath the clicky thing that goes into the door frame there's a button-like thing...push it...then check the outside doorknob to make sure it is unlocked.
- There are more campers than cameras/computers. What do I do?
 - Get creative! Create a photo session that involves pairs or teams taking pictures
- Someone wants a copy of all pictures. Can I give them a memory card and/or flash drive? They promise they'll give it back.
 - Nope. Nope. Nope. Talk to Sarah or the Lead about this and they will talk to the person who wants pictures to figure out the best plan.
- I'm off tonight and want to use the Photo lab cameras, computers, and/or printers. Can I?
 - Generally the answer will be no because all of the computers have Parental Controls set so you can't access anything past what is on the dock. Ask Sarah or another Supervisor.
- Can I use Photo Lab cameras for other activities?
 - Check with Sarah and/or the Lead. Photography cameras are generally only for Photo Lab activities.
- Someone forgot their camera at home and wants to borrow ours to take some pictures outside of the photography activity. Can I lend them a camera?
 - Nope, sorry. Camp For All equipment is only to be used by Camp For All staff during specified activity times. *remember customer service tricks on how to say no without saying no if you run into a situation like this
- This computer refuses to connect to a printer. How can I move photos over to a computer that is connected to a printer?
 - Put photos to be printed on a flash drive and move them to a different computer. Print from new computer. Fill out activity repair sheet for computer not connecting.